LEARNING TEAM PROJECT MANAGEMENT FINAL PROJECT

TOM WOLFE LATISHA MORGAN PATTI CARLSON

June 29, 2010

COPY NUMBER ONE ASSIGNED TO LISA MILLER

CONFIDENTIAL

Do not make copies of this document

TABLE OF CONTENTS

- 1. Request for Proposal
- 2. Proposal/Bid Response
- 3. Final Report
 - Section I Customers Original Need
 - Section II Original Project Objective
 - Section III Customer's Original Requirements
 - Section IV Description of Project
 - Section V Actual vs. Anticipated Benefits
 - Section VI Degree Original Project Objective was Met
 - Section VII List of Deliverables
 - Section VIII Future Considerations
 - Section IX Appendix: Project Reports, Design Layout

REQUEST FOR PROPOSAL



TLP HOME REMODELING COMPANY

PROPOSAL BID



TLP HOME REMODELING COMPANY

FINAL REPORT



TLP HOME REMODELING COMPANY

Section I

Customer's Original Need

Residential Kitchen Remodel: 10X9 Kitchen

Thomas Wolfe, Patricia Carlson and Latisha Morgan released a Request for

Proposal for a kitchen remodel in a residential home. The objective of the

project was to:

- 1. Determine the costs and labor involved in the remodel
- 2. Determine a schedule for the home remodeling project
- 3. Complete the remodel by the specified date and budget

Statement of Work

The contractor will perform the following tasks:

- Task 1: Kitchen design proposal recommendations, if any
- Task 2: Bid of kitchen remodel to include construction, painting, wiring and installation of appliances, cabinets and hardware

TLP Home Remodeling Company (TLP) submitted a bid proposal which was accepted by the customer on May 18th. The project began on July 5th and was completed by July 27th.

Original Project Objective

Residential kitchen remodel included the removal of all existing appliances, cabinets, flooring, countertops and lighting and the installation of new appliances, cabinet, flooring, countertops and lighting. The project included submitting a design proposal with recommendations for the kitchen layout, color and style selections of cabinets, tile flooring and granite countertops.

TLP Home Remodeling Company's mission is 100% customer satisfaction and quality that will last a life time. TLP 25 years of remodeling experience with a professional team transformed the kitchen into the dream kitchen that fit the customer's needs and lifestyle.

Section III

Customer's Original Requirements

The kitchen remodel involved removing current cabinets, all appliances,

countertops, sink, lighting, and current linoleum floor. All products and

materials were to be recycled, if possible. The new kitchen items to be

installed are the following:

- All appliances are to be energy efficient, stainless steel appliances to include:
 - o Refrigerator
 - o Stove and oven
 - o Microware
 - o Dishwasher
 - Kitchen Sink with garbage disposal
- Recessed Cam lights (6) in total
- Kitchen walls to be painted, suggest color
- Cabinets are to be Oak hardwood cabinets with satin nickel hardware and pull knobs
- Flooring will be tile floor, select color and design
- Countertops are to be granite, suggest color and design

The RFP also requested a work schedule (see Appendix A-D), complete remodel cost quote (see Appendix E), kitchen design layout with remodel suggestions (see Appendix F), and warranty of workmanship (see Appendix G).

Project Description

Residential Kitchen Remodel. 10X9 Kitchen

The project start date was July 5, 2010 and was completed on July 27, 2010. The project consisted of the removal of the old appliances, kitchen cabinets, existing flooring and countertops. The customer supplied the new appliances that TLP installed. TLP designed the layout of the kitchen for the installation of custom designed kitchen cabinets, new can lighting, decorative tile flooring and custom granite countertops. TLP completed the project two months ahead of schedule and well within the original budget of \$75,000 for a total cost of \$30,205.



Section V

Actual vs. Anticipated benefits

The actual benefits to the customer were met according to the specifications in the Request for Proposal. TLP met and exceeded all deliverables and requirements of the proposal by finishing early, under budget and received customer approvals on a timely basis. The anticipated benefits to the customer were met and exceeded by the actual kitchen remodel performance; TLP was able to make further recommendations and complete the remodel ahead of the requested scheduled completion date.

(See Appendix A-D for Schedule Reports)

Section VI

Percent Original Project Objective was Met

The original project was met well within the allotted time given by the customer in the Request for Proposal. There was, however, a slight delay on the custom kitchen cabinets being finished along with a delay with the completion of the wiring. Even with these delays, TLP was only one day late against the baseline schedule and completion date. A three day slack had been built in therefore allowing the schedule to overall remain on track. The unanticipated delays did not affect the outcome of the project, increase any costs to the customer or cause any delays to the project completion date.

Section VII

List of Deliverables

These are the following items that were supplied to the customer

- Price quote for complete kitchen remodel: (see Appendix E)
 Provided price quote to customer on May 18th.
- Price bid for installation of appliances
 - Supplied install quote for customer supplied appliances on May 18th.
- Price quote for painting the kitchen walls
 Supplied paint quote on May 18th with suggested paint colors
- Price quote on the oak cabinets and installation
 - Supplied price quote on May 18th with suggestion of cabinet color, style and pull knobs
- **4** Kitchen design: see Appendix F
 - Submitted kitchen design layout approved by customer on May 18th
- Terms and Conditions of Workmanship: (see Appendix G)
 - o Provided warranty for remodel

Section VIII

Future Considerations

TLP submitted several options in the original kitchen design proposal with the addition of a kitchen island and pantry storage unit. After meeting with the customer, future plans included remodeling their back deck area to create an outdoor living space for outdoor entertaining.

- 1. Addition of Kitchen Island Unit
 - Extra storage and counter top space
 - Extra sink unit
- 2. Pantry Storage Unit or Wall Shelving
 - Display serving dishes or use for storage
- 3. Built-In Coffee Bar
 - Extra storage, wiring and plumbing needed for coffee equipment
- 4. Customer's future plans: remodel outside deck living space
 - Full service BBQ with the addition of cabinets for storage and a full service working kitchen area including a kitchen sink and small refrigerator and freezer.

Appendix

- A. Remodel Schedule
- B. Responsibility Matrix
- C. Gantt Chart
- D. Descriptive Network Diagram
- E. Price Quote on Complete Kitchen Remodel
- F. Kitchen Design Layout
- G. Terms & Conditions

Appendix E

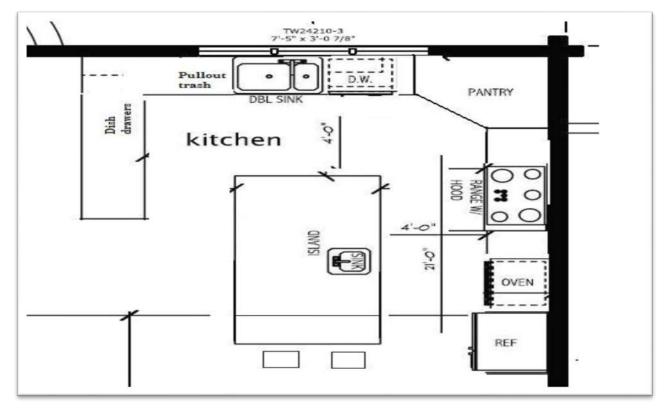
Price Quote for Total Remodel

MATERIALS	
Tile (80) 12x12sq.	80 x \$7sq. = \$560.00
Paint (2) gallons	2 x \$46.00 = \$92.00
Countertops (2)	22lin. x \$70lin feet. = \$1540
Satin nickel Handles (20)	20 x \$6.00 = \$120
Stainless Steel Sink (1)	\$390
Faucet Satin nickel (1)	\$178
Hardy board (3) Sheets	3 x \$23 sheet = \$69
Garbage disposal (1)	\$140
Wire (1) 25' roll	\$70
Gypsum drywall (3)	3 x \$25 = \$75
Cabinets (10) (7) draws	\$5150.00 for all
Range hood (1)	\$275
Electrical outlets (3)	\$40
Dry wall screws (1) box of 100	\$6.50
Adhesive for flooring 1 five gallon bucket	\$56
Hardy board screws (1) box of 100	\$8.74
Screws for cabinets (1) box of 100	\$6.50
2x4 for mounting lights (2)	2 x \$2.17 =\$4.35
Stainless Steel appliance cleaner	\$6.14
Tile sealer (1) bottle	\$10.99
Grout (2) 50lb. bags	2 x \$7.65 = \$15.29
Paper towels (1) roll	\$1.50
All stone surface cleaner (1) bottle	\$8.75
Materials Total	\$8732

Cost for installation of appliances	\$1710
Cost for painting and prep	\$720
Cost of cabinets and countertops and flooring	\$8530
Cost for labor	\$10,514
Cost of materials – see above breakdown	\$8732
*Total Remodel Pricing includes administrative costs and overhead	
Total Kitchen Remodel Cost	\$30,205

Appendix F

Kitchen Design Layout & Recommendations



Recommendations:

- All appliances will be recycled by EnergyTrust of Oregon
- Pull out drawers, bottom cabinets, stainless steel casters
- Tall multi shelf pantry unit
- Built in microwave unit in storage shelf
- Cabinets: KraftMaid, Natural and Warm series, rich wood, rustic finish , decorative molding above cabinet molding, 1" overlay, Oak honey spice, Birmingham
- Floor: Tuscan Stonee Bronze
- Wall Color Suggestion: Behr Amarillo Bebito
- Countertops: Shivakashi granite countertop,

Other Options:

- Stainless Steel back splash behind stove
- Tessera Incense Iridescent oceanside glasstile mosaic field tile (1x1 tile) between countertop and wall cabinets
- Center Island with granite countertop, side shelving for cookbooks, wine storage or display shelf

Appendix G

Terms & Conditions of Workmanship

Warranties provided by manufacturers on in-home appliances generally are 1 year, however, if upon installation they are installed incorrectly or damaged by contractor or subcontractors determine (in writing) which of the two will cover the cost for replacement or repair of said items damaged or installed incorrectly should these issues occur. Also, upon completion of house remodel, the work is to be guaranteed by the contractor or his subcontractors for all construction remodel errors or damages for a period of 1 year on all construction, wiring and remodeling.

Product Warranty

Appliances: All appliances were purchased and provided by the customer.